

Information Sheet

SAILING TIMES & DURATIONS

We aim to maintain as regular service as possible, however we are at the mercy of the tidal conditions on the river.

The powerful flow of the Thames can be up to five miles an hour with a range between high and low tides of up to seven metres or 23 feet. On a flood tide, when the river is flowing in from the sea, boats heading upstream can be pushed along by the current. Conversely, travelling downstream against a flood tide can slow a boats progress considerably. Additionally, at very low water, silting on stretches of the river between Kew and Richmond, does not allow us to run a full service, and at high tide the headroom at Hammersmith bridge can affect sailing times.

ALL SAILING TIMES MUST BE VERIFIED PRIOR TO TRAVEL AND ARE PUBLISHED ON OUR WEBSITE

www.wpsa.co.uk

APPROXIMATE ONE WAY SAILING DURATIONS ARE AS FOLLOWS

From Westminster

To Kew	1 ½ Hours
To Richmond	2 Hours
To Hampton Court	3 Hours

From Kew

To Richmond	1/2 Hour
To Hampton Court	1 ½ Hours
To Westminster	1 ½ Hours

From Richmond

To Kew	1/2 Hour
To Hampton Court	1 Hour
To Westminster	2 Hours

From Hampton Court

To Richmond	1 Hour
To Kew	1 ½ Hours
To Westminster	3 Hours

TRANSPORT SERVICES

If travelling one way, there are fast train services into **Waterloo** from

Kew (30 mins)

Richmond (20 mins)

Hampton Court (37 mins)

There are also underground services from both **Kew Gardens** and **Richmond** and a bus service between **Kew and Richmond** (20mins)

It is possible to travel by train between **Kew** and **Hampton Court** by train, changing at Clapham Junction, or by bus changing at Richmond. The journey time is approx. 1 hour

LAST BOATS

Although this varies from day to day, and must be confirmed on the day of travel, the last approximate boats downstream to Westminster are from

Hampton Court **16.00**

Richmond **17.00**

Kew **17.30**

VIRGIN EXPERIENCE DAYS

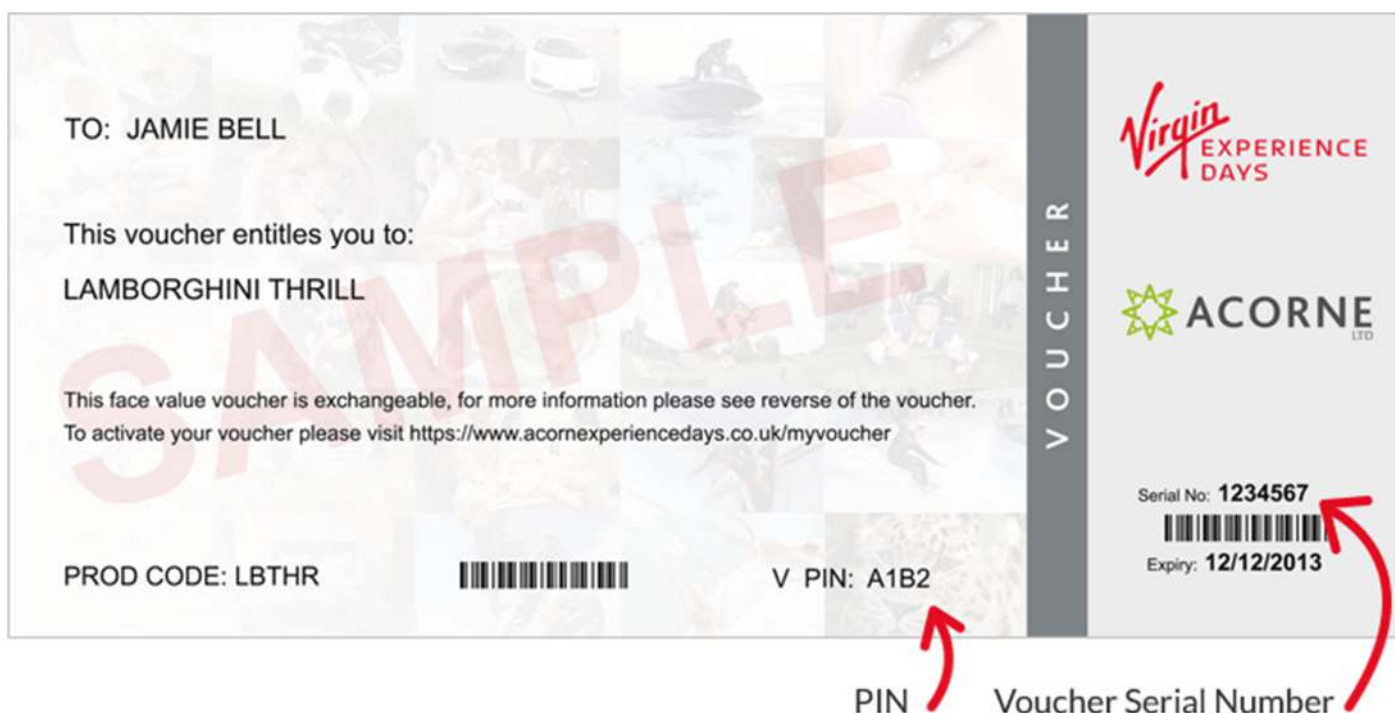
Your Virgin experience voucher consists of 2 parts

1. Your entry ticket
2. Your ticket for boat travel

We only require the details for the boat travel (part 2) **NOT** the entry ticket (part 1)

The ticket should look something like below. When filling in the booking page we require 3 pieces of information

1. the voucher serial number. This **MUST** end in /2 as this is the boat travel section
2. The pin number
3. your travel date and destination



PLEASE NOTE YOU WILL NOT BE ABLE TO BOOK WITHOUT THE CORRECT VOUCHER AND PIN NUMBER

YOU WILL NEED TO PRESENT YOUR VOUCHER AT THE TICKET OFFICE PRIOR TO DEPARTURE TO RECEIVE YOUR BOARDING TICKET. THIS **MUST BE THE VOUCHER ENDING IN /02. WITHOUT THE CORRECT VOUCHER YOU WILL NOT BE ISSUED A BOARDING TICKET.**

IT IS ADVISABLE TO PRESENT YOUR VOUCHER AT LEAST HALF AN HOUR BEFORE SCHEDULED SAILING TIME

BUY A GIFT DAYS

Your Buy a Gift experience voucher consists of 2 parts

1. Your entry ticket
2. Your ticket for boat travel

We only require the details for the boat travel (part 2) **NOT** the entry ticket (part 1)

The ticket should look something like below. When filling in the booking page we require 3 pieces of information

1. the voucher reference number.
2. The pincode number
3. your travel date and destination



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YOU WILL NEED TO PRESENT YOUR VOUCHER AT THE TICKET OFFICE PRIOR TO DEPARTURE TO RECEIVE YOUR BOARDING TICKET. WITHOUT THE CORRECT VOUCHER YOU WILL NOT BE ISSUED A BOARDING TICKET.

IT IS ADVISABLE TO PRESENT YOUR VOUCHER AT LEAST HALF AN HOUR BEFORE SCHEDULED SAILING TIME

DISCOUNT TRAVEL CARDS

THE FOLLOWING CARDS ARE ELEGIBLE FOR DISCOUNTS

FREEDOM PASS



60+ OYSTER



TRAVELCARD



THE FOLLOWING OYSTER CARD IS NOT ELEGIBLE FOR DISCOUNT UNLESS IT IS A 7 DAY TRAVEL CARD

